## Report by Local Government and Social Care Ombudsman The Local Government and Social Care Ombudsman has issued a report following its investigation of a complaint

London Borough of Lewisham

against London Borough of Lewisham. The complaint was about Education & Children's Services. The Ombudsman found that there had been fault on the part

of the Council, and this had caused injustice to the complainant. London Borough of Lewisham has agreed to take action which the Ombudsman regards as providing a

satisfactory remedy for the complaint. The report was published on 22nd June 2021. The Council

has considered the report at a meeting of the Mayor and

Cabinet on 14th July 2021.

Copies of the report are available from this link: https://councilmeetings.lewisham.gov.uk/ieDecisionDetails.aspx?AIId=29437