

London Borough of Lambeth

Report of Local Government and Social Care Ombudsman

The Local Government and Social Care Ombudsman has issued a report following its investigation of a complaint about the London Borough of Lambeth. The complaint was about Housing. The Ombudsman found fault on the part of the Council, and this had caused injustice to the complainant.

London Borough of Lambeth has agreed to take action which the Ombudsman regards as providing a satisfactory remedy for the complaint.

The Council must now consider the report and tell the Ombudsman within three months, or such longer period as the Ombudsman may agree, what it proposes to do.

Copies of the report will be available for public inspection during normal office hours at Lambeth Town Hall, 1 Brixton Hill, London SW2 1RW and at Lambeth Civic Centre, 6 Brixton Hill, London SW2 1EG for three weeks starting on 25th April 2023.

Anyone is entitled to take copies of the report or extracts from it. Copies will be supplied free of charge.